

# EGSC Augusta Student Satisfaction Survey Spring 2020

Thursday, May 07, 2020

# 28

**Total Responses**

Date Created: Friday, April 17, 2020

Complete Responses: 23

# Q1: In what academic year are you?

Answered: 28 Skipped: 0

ANSWER CHOICES	RESPONSES	
Freshmen	75.00%	21
Sophomore	21.43%	6
Junior	0.00%	0
Senior	3.57%	1
TOTAL		28

## Q2: Please rate the quality of enrollment services provided by the following offices since classes resumed on March 30.

Answered: 28 Skipped: 0

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Admissions	25.00% 7	39.29% 11	14.29% 4	7.14% 2	14.29% 4	28	2.46
Financial Aid	25.00% 7	39.29% 11	25.00% 7	7.14% 2	3.57% 1	28	2.25
Student Records	25.00% 7	39.29% 11	25.00% 7	3.57% 1	7.14% 2	28	2.29

### Q3: Rate the quality of student services provided by the following offices since classes resumed on March 30.

Answered: 28 Skipped: 0

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Counseling	21.43% 6	21.43% 6	53.57% 15	0.00% 0	3.57% 1	28	2.43
Disability	17.86% 5	10.71% 3	67.86% 19	3.57% 1	0.00% 0	28	2.57
Student Conduct	15.38% 4	26.92% 7	57.69% 15	0.00% 0	0.00% 0	26	2.42
Title IX	17.86% 5	14.29% 4	64.29% 18	0.00% 0	3.57% 1	28	2.57

## Q4: Rate the quality of academic services provided by the following offices since classes resumed on March 30.

Answered: 28 Skipped: 0

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Advisement	35.71% 10	35.71% 10	10.71% 3	10.71% 3	7.14% 2	28	2.18
Tutoring	32.14% 9	28.57% 8	35.71% 10	0.00% 0	3.57% 1	28	2.14
ProctorU	17.86% 5	17.86% 5	57.14% 16	3.57% 1	3.57% 1	28	2.57
Library	21.43% 6	17.86% 5	57.14% 16	0.00% 0	3.57% 1	28	2.46

## Q5: How would you describe your overall learning experience while taking all of your courses online?

Answered: 24 Skipped: 4

ANSWER CHOICES	RESPONSES	
Satisfactory and its an improvement over face-to-face classes	25.00%	6
Satisfactory and its comparable to face-to-face classes	29.17%	7
No Opinion	4.17%	1
Unsatisfactory, but its an improvement over face-to-face classes	8.33%	2
Unsatisfactory and its worse than face-to-face classes	33.33%	8
TOTAL		24

## Q9: Overall, how satisfied are you with your experience at EGSC?

Answered: 23 Skipped: 5

ANSWER CHOICES	RESPONSES	
Very satisfied	30.43%	7
Somewhat satisfied	30.43%	7
Neither satisfied nor dissatisfied	13.04%	3
Somewhat dissatisfied	8.70%	2
Very dissatisfied	17.39%	4
TOTAL		23



## Q10: How likely are you to continue attending EGSC next year?

Answered: 23 Skipped: 5

ANSWER CHOICES	RESPONSES	
Very likely	43.48%	10
Likely	21.74%	5
I plan to graduate from EGSC this year	8.70%	2
Unlikely	17.39%	4
Very unlikely	8.70%	2
TOTAL		23

## Q11: How likely are you to recommend EGSC to others?

Answered: 23 Skipped: 5

ANSWER CHOICES	RESPONSES	
Very likely	34.78%	8
Likely	30.43%	7
Neither likely nor unlikely	17.39%	4
Unlikely	4.35%	1
Very unlikely	13.04%	3
TOTAL		23

## Q12: Gender:

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Answered: 23 Skipped: 5

ANSWER CHOICES	RESPONSES	
Female	69.57%	16
Male	30.43%	7
TOTAL		23

## Q13: Age group:

Answered: 23 Skipped: 5

ANSWER CHOICES	RESPONSES
18-24	100.00% 23
25-34	0.00% 0
35-44	0.00% 0
45 or older	0.00% 0
TOTAL	23

## Q14: Ethnicity:

Answered: 23 Skipped: 5

ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	0.00%	0
Asian	0.00%	0
Black or African American	56.52%	13
Hispanic/Latino	0.00%	0
Multiracial	8.70%	2
Native Hawaiian or Pacific Islander	0.00%	0
White	34.78%	8
TOTAL		23